

# 2022 OUTSTANDING CSR of the YEAR AWARD

## Competition Entry Form

Submit your completed entry form by **May 1, 2022**.

*All entries become property of The National Alliance, inclusive of permission to reprint.*

The Outstanding CSR of the Year award® is given to an exceptional insurance professional who has distinguished themselves through their commitment and contributions to the industry. The competition is open to any insurance customer service representative or an insurance professional primarily responsible for customer service.

### Award Information

Nominees compete at state level to become one of five finalists. *Individuals who nominate the national winner receive a \$1000 cash award.*

State Winners	Finalists	National Award Winner
National Recognition	\$500 Cash Award	\$2000 Cash Award
Advancement to National Competition	National Recognition	National Recognition
Framed Certificate	Gold and Garnet Pin	Gold and Diamond Pin

### Entry Submission Includes:

- Entry Form
- 2 letters of recommendation from professional references
- 500 to 1000-word essay on the topic of:

### **NEW** 2022 National Qualifier Stage:

State Winners will be required to submit a short video entry for the National Competition. Video guidelines will be sent to State Winners when selected.

*"Transferable Skills are learned from experience which includes prior careers, education, volunteer work, or personal encounters. What are the top three skills you transferred from outside the insurance industry to your current job role? Discuss how you leverage your skills, continue to develop and evolve them, and how you transfer your expertise to others to ensure perpetually exceptional customer service."*

### Candidate Information

*Please print or type*

I am nominating myself

Name: \_\_\_\_\_

Designations(if any): \_\_\_\_\_

Years of Experience: \_\_\_\_\_

Position: \_\_\_\_\_

Agency/Company: \_\_\_\_\_

Address: \_\_\_\_\_

City, State, Zip: \_\_\_\_\_

Email: \_\_\_\_\_

Phone: \_\_\_\_\_

Fax: \_\_\_\_\_

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# Competition Entry Form

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## References

1. Name: \_\_\_\_\_  
Agency/Company: \_\_\_\_\_  
Email: \_\_\_\_\_  
Phone: \_\_\_\_\_  
Address: \_\_\_\_\_  
City, State, Zip: \_\_\_\_\_
2. Name: \_\_\_\_\_  
Agency/Company: \_\_\_\_\_  
Email: \_\_\_\_\_  
Phone: \_\_\_\_\_  
Address: \_\_\_\_\_  
City, State, Zip: \_\_\_\_\_

## Education/Contributions/Achievement (attach additional documentation, if needed)

- Formal Education: \_\_\_\_\_  
\_\_\_\_\_
- Insurance-Related Education (within last 2 years): \_\_\_\_\_  
\_\_\_\_\_
- Insurance Awards/Honors/Affiliation (within last 2 years): \_\_\_\_\_  
\_\_\_\_\_
- Community Involvement/Awards/Honors (within last 2 years): \_\_\_\_\_  
\_\_\_\_\_
- Significant Contributions to Business/Coworkers (within last 2 years): \_\_\_\_\_  
\_\_\_\_\_

## Essay

Please submit a 500 to 1000- word essay on the following topic:

*"Transferable Skills are learned from experience which includes prior careers, education, volunteer work, or personal encounters. What are the top three skills you transferred from outside the insurance industry to your current job role? Discuss how you leverage your skills, continue to develop and evolve them, and how you transfer your expertise to others to ensure perpetually exceptional customer service."*

Return this form with completed essay to:

The National Alliance for Insurance Education & Research  
P.O. Box 27027  
Austin, TX 78755-2027  
Ph: 800-633-2165  
Email: [ocsry@scic.com](mailto:ocsry@scic.com)